Budgeting Overview

New Director Boot Camp 2019 John Thompson, Director IFLS Library System

Outline

- Planning and the Budget
- Types of Budgets
- Preparing to Budget
- Developing the Budget
 - Graphs
 - Library Standards
- Presenting the Budget to Boards
 - Laws affecting Budgets
- Advocating for Library Share
- Managing Budget Cuts
- Additional Resources
 - Managing the Library's Money (Background)
 - Resource Links

Developing the Library Budget

- Budget Development Process (Board and Director)
 - Plan--Determine what the library hopes to accomplish next year
 - Determine financial resources needed for the next budget year
 - Factors impacting budget development
 - Examples—Insurance costs, municipal wage studies, or incremental increases
 - Draft budget document (Director and key staff)
 - Present draft to library board for their approval

Long Range/Strategic Plan: an important budget tool

- Where are we going?
- How will we get there?
- Did we get there?
- Include short mission statement
- Library and community background
- Goals and objectives
- Strategic visions

Determine your community needs

- What do you need to know about your library?
 - Essential Services
 - New Services
 - Facility Improvements
 - Service Improvements
 - New Technology
 - Staffing
 - Programming
 - Trends impacting the library

Gathering Plan Information

- Current Library Plan
- ILS Data
- Library Annual Report/Wisconsin Public Library Service Data
 - <u>https://dpi.wi.gov/pld/data-reports/service-data</u>
- Wisconsin Public Library Standards <u>https://dpi.wi.gov/pld/boards-directors/library-standards</u>
- Municipal Comprehensive Plan
- Census/Demographics <u>https://www.census.gov/data.html</u> State and County Information
 - Wisconsin Population Data <u>https://doa.wi.gov/Pages/LocalGovtsGrants/Population_Estimates.aspx</u>

Gathering Plan Information

- Municipal Budgets Operating and Capital
- Municipal Plans
- Chamber of Commerce
- School District
- County Development Organizations
- Community input
 - Surveys
 - Community conversations
 - Focus groups
 - Suggestion box
 - Patron conversations

Connecting the Plan to the Library Budget

- "This is the way it's always been done".. Using the predecessor's plan
- Compare budgets from libraries similar in size
- Using a five-year plan to develop a library budget
- Put your budget into simple terms
- Stay away from library jargon
- Ask for support from the library trustees
- Expect positive results, but be prepared for failure

Types of Budgets

- Zero Based (least desired and least used)
 - Justify program each year
- Incremental (traditional yet lacking)
 - Percentage increase overall
- Line item (used often yet incomplete)
 - List of revenues and expenditure categories
- Program Based
 - Broken down by program such as storytime listing all costs including personnel under program
- "Combination" (desired)
 - Use of a line item summary with a more detailed description of the lines including justifications for increases

"Combination Budget"

Programming

Adult

Goal 1: Enhance library programming to meet the needs of the community.

Objective 1: Increase the number and variety of educational, leisure and cultural programs for adults.

Young Adult

Goal 1: Increase young adult participation in library activities.

Preparing to Budget

Budget Toolkit

- Previous Year Annual Report
- Current Year Budget and expenditures to date
- Long Range Plan
- Projected Population (Demographic Services Center)
- Census Data
- Relevant News Stories
 - Housing expansion plans
 - Zoning decisions

Preparing to Budget--Budget Timeline

- Planning for next year's budget should begin in February
 - February
 - Complete the Previous Year's annual report
 - March/April
 - Board Review long-range plan and goals
 - June/July
 - Review 6 month expenditures/revenues
 - Determine municipal budget calendar
 - Summer/Early Fall
 - Library Director develops draft budget
 - Seeks input from Library Board; makes revisions as needed
 - Library Board approves Budget; submitted to municipality

Preparing to Budget--Budget Timeline

- Fall
 - Budget reviewed by municipality
 - Mayor
 - Administrator
 - Finance Committee
 - Board/Council
 - Public hearing on municipal budget
 - Municipal board approves appropriation
- Winter
 - Adjust budget expenditures based upon municipal appropriation

Setting up a Budget

- Excel
- Quick Books
- Municipal Software Programs
- Format to meet municipal needs

Developing the Library Budget

- Sources of Funding/Revenue (Public Funds that must be deposited with municipality)
 - Municipality Appropriation
 - County Wisconsin State Statute 43.12 (ACT 150/420)
 - Fines
 - Charge or not charge
 - Fees
 - Copier
 - Printing
 - Equipment rental
 - Meeting room rental
 - Lost cards or materials
 - Funds carried forward (under normal circumstances these should be minimal)
 - State Funds or Federal Funds, if any

Developing the Library Budget

- Sources of Funding/Revenue (Private Funds)
 - Donations, if known amount

Developing the Library Budget--Library Costs

- Projected Budget Costs
- Fixed Costs -- such as rent, health insurance, or utilities, ILS/System services costs
- Variable material budget, raises, professional development, programming
- Direct/Indirect i.e. does the library pay for the utilities or paid by municipality

Developing the Library Budget

- Expenditures
 - Salaries and Wages
 - Benefits
 - Materials
 - Books
 - Periodicals
 - Video Materials
 - Audio Materials
 - Software

Developing the Library Budget

Expenditures

- Contracted Services
- Continuing Education
- Programming
- Telecommunications
- Utilities
- Equipment repair
- Supplies
- Computer/Equipment Replacement

Prioritize Budget Allocations

Where to spend the money

- Services
- Materials
- Hours
- Staffing

Services

- Library Programs
 - What are the community needs
 - What other programs are offered in the community
 - Potential partners
- Evaluating programs
 - Program Attendance
 - Feedback from attendees

Services

- Considerations
 - Staff time additional staff or reallocations
 - Library based vs. outreach
 - Supplies
 - Potential partners
 - Grant or other revenue sources

Materials

- Where to allocate the money?
 - Books
 - Children's
 - Adult
 - Fiction vs. Nonfiction
 - Mystery vs. Western
 - Audio
 - Video
- Each community is different
 - Commuter
 - Audio books vs. Print
 - Rural or suburban
 - Demographics
 - Large Print or children's materials

Materials

Considerations

- Collections allocations
 - Community needs
 - Age of collection
 - Need to update/replace collections
 - High demand items
 - Unique items
 - Availability of materials from other libraries or agencies
 - Cost of the materials
 - Paperback easy readers while in high demand are cheaper than hardcover picture books
- Space

Hours

- Compare peers
 - Annual reports
 - Websites
- Community needs
 - Commuter
 - Community employers

Hours

- Considerations
 - Consistent hours for patrons
 - Community needs
 - Evening and weekend hours
 - Seniors
 - Parents/small children
 - Afterschool

Staffing

- Staffing levels and training adequate for services and hours?
 - Reallocation of current staff
 - Hire additional staff
 - Staff training and/or hiring needs
 - Foreign languages
 - Literacy
 - Technology
 - Youth services
 - Seniors

Staffing

- Considerations
 - Part-time vs. full-time
 - Benefit costs
 - Ability to hire qualified candidates
 - Longevity
 - Wages of peer libraries; other municipal employees; and community
 - Flexibility/availability of staff members

Developing the Library Budget

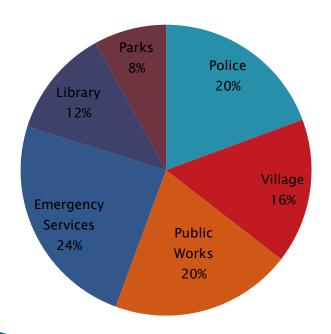
Budget Format

- Clear budget with little or no library jargon
- Charts and other comparison information
- Use format required by municipality
 - Request additional budget accounts if it makes sense
 - Print, Audio, Video versus Materials

Developing the Library Budget

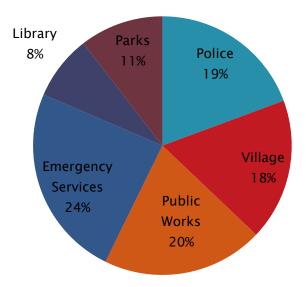
• Even in tight budget years it is important to communicate the library's needs

Understand the library's place in the municipal budget



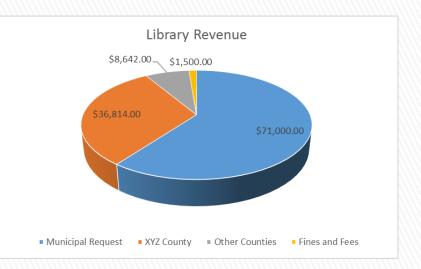
2020 Budget

2020 Budget without request from library



Budget Narrative—Charts or Graphs

Municipal Request	\$71,000.00			
XYZ County	\$36,814.00			
Other Counties	\$8,642.00			
Fines and Fees	\$1,500.00			



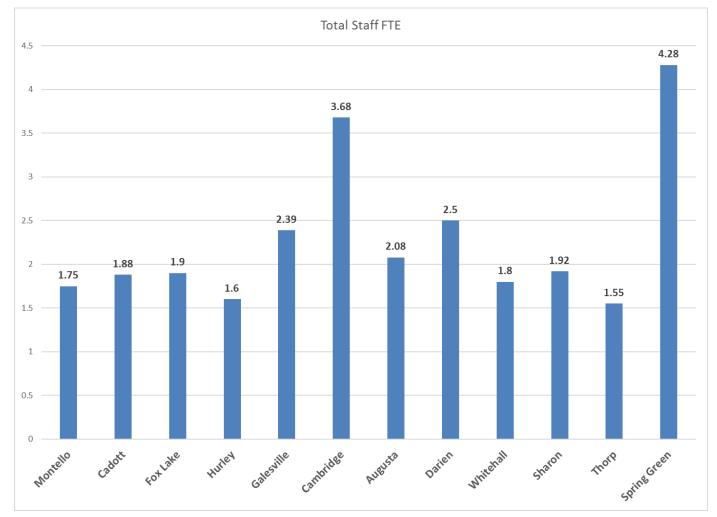
Chart

Graph

Using Charts

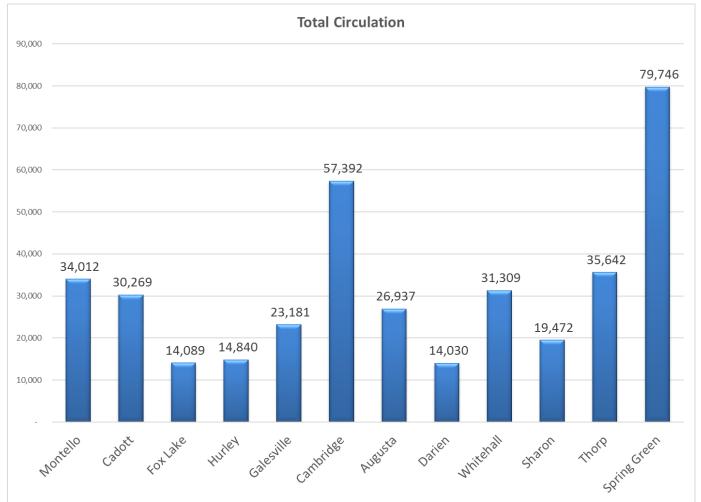
					Total	Total			
	Municipal	Open	Library		Number of	Program		Print	Print
	Population	Hours	Visits	Circulation	Programs	Attendance	FTE	Expenditures	Owned
Montello	1,454	44	24,995	34,012	142	1,380	1.75	\$ 6,563	12,721
Cadott	1,456	31	10,244	30,269	159	1,096	1.88	\$ 9,532	12,582
Fox Lake	1,503	47	7,855	14,089	119	850	1.9	\$ 21,703	13,439
Hurley	1,512	40	(1)	14,840	12	329	1.6	\$ 24,100	10,925
Galesville	1,517	44	13,468	23,181	69	699	2.39	\$ 14,554	14,690
Cambridge	1,519	46	(1)	57,392	141	2,912	3.68	\$ 20,246	27,950
Augusta	1,521	43	19,467	26,937	82	1,404	2.08	\$ 12,550	11,257
Darien	1,569	40	(1)	14,030	47	523	2.5	\$ 30,077	31,157
Whitehall	1,570	40	32,275	31,309	94	649	1.8	\$ 16,396	15,601
Sharon	1,576	43	(1)	19,472	192	3,011	1.92	\$ 5,000	13,128
Thorp	1,612	40	21,242	35,642	167	3,609	1.55	\$ 7,919	24,313
Spring									
Green	1,630	46	50,696	79,746	194	3,352	4.28	\$ 23,765	26,542

Using Graphs



2018 Preliminary Annual Report Data

Using Graphs



Library Standards

Voluntary Wisconsin Public Library Standards

https://dpi.wi.gov/pld/boards-directors/library-standards

- Tier Standards
 - Governance
 - Administration
 - Funding
 - Staffing
 - Collections and Resources
 - Programs and Services
 - Access
 - Facility

Library Standards

- Quantitative Standards Municipal or Service Population
 - Hours Open
 - Volumes Held per Capita
 - FTE Staff per 1,000
 - Materials Expenditures per Capita
 - Collection Size
 - Periodical Subscriptions
 - Audio Recordings Held per Capita
 - Video Recordings Held per Capita
 - Public Use Internet Computers per 1,000

Library Board

- Involve them in the process
- Form a budget subcommittee to preplan
- Provide documents to support the budget
- Be proactive and not reactive

Presenting the Budget to Appropriate Committees and Boards

- Know your audience
 - How do they like their information presented
 - Do they know you
 - Try to attend other meetings of the governing board and not just at budget time
 - Format of Presentation
 - Highlight important and/or new programs or service
 - Bring your Board
 - Bring your Friends
 - No Jargon
 - Thank the committee and boards for their consideration of the library budget
- Tell the Library Story

cir-cu-la-tion noun \.ser-kya-'lā-shan\

plural -s

1 : movement or passage in a circuit or other curving or bending course typically with return to a starting point

<circulation of air through the building>

<circulation of water in the lake>

- 2 the orderly movement of liquid or dissolved matter through a living body:
- 5 a: the average number of copies of a publication sold or less freqently distributed over a given period

<a country paper with little more than five hundred circulation - W. A. White>

b : the number of persons exposed to an advertisement or sales message by the use of a certain advertising medium; *especially* : potential audience with available receiving sets

<the circulation of a radio program> <increasing TV circulation>

- 6 a: the elements of communication within a building (as foyers, halls, corridors, stairways, and elevators)
 - b: unhindered passage or motion about an area
 - <this arrangement of doors permits easy circulation>
 - <a parking garage with free circulation of cars>
- 8 a: the lending of books or other library materials for outside use
 - b: the total number of items taken by borrowers from a library
 - c: a single borrowing of a library book

<a strong binding good for 100 circulations>

9 : free active social life with different persons or groups

<getting back into circulation after her divorce>

http://unabridged.merriamwebster.com/unabridged/circulation

- Breakdown the numbers
 - Registered Borrowers in the City of Sussex
 - Total Municipal Population 11,114
 - Total Card Holders 5,921 or 53.28 % of the City's population
 - Adults or % of total resident registered borrowers
 - Juveniles or % of total resident registered borrowers

Breakdown the numbers

- 119 Library Programs (Fox Lake- 2018)
 - 12 Children's
 - 261 attendees
 - 0 Young Adult
 - 0 attendees
 - 107 Other
 - 589 attendees

- Breakdown the numbers
 - Library Visits 130,388 (Portage)
 - 418 visits per day (open 6 days a week)
 - 42 visits per hour (open 60 hours per week)
 - 12.77 per capita (10,211legal service area as defined in Output Measures for Public Libraries, 1987)

Breakdown the numbers

- Per Capita Revenue
 - Resident Per Capita Revenue for Thorp was \$33.40 (2018 Preliminary)
 - Cost per week-- \$0.64 or about the cost of a cookie at Kwik Trip
 - Cost per day- 9 cents
 - Local Per Capita Revenue for Thorp per Household \$73.14 (Based upon \$33.40 per capita and 2.19 Persons Per Household in Thorp (2010 census))
 - Cost per household per week-- \$1.40 or roughly the cost of a large coffee at Kwik Trip
 - Cost per household per day- 20 cents or

Possible Budget Barriers

- Understanding the Municipal Budget
- Levy Limits
 - Address library needs, not all budget reductions/increases are imposed uniformly
- Shared Revenue
- Other Community Projects
 - Operating versus capital
 - Schools versus community
- Other

Advocating for the Library's Share

- Value of the library to community
 - Small Business Support
 - Employment Resources
 - Early Literacy

- Library supporters
 - Attend finance hearing
 - Letters to Municipal Board
 - Editorials

Advocate for the Budget Sharing Resources

- Libraries are cost-efficient operations
 - Share materials
 - Access to electronic materials
 - Online databases
 - Share cost of programs
 - Exchange ideas
 - Meeting space

Managing Budgets Cuts or No Cuts

- Evaluate all services/expenditures
 - Community Partners/Competitors
 - Program attendance
 - Open Hours
 - Checkouts by hour
- Implement technology savings
 - Self–check
 - RFID
 - Evaluate cost effectiveness

Managing Budget Cuts or No Cuts

- Group Purchases
- Collection Use/Expenditures
 - Evaluate use vs. expenditure
- Collection Expenditures
 - Choice of Vendors
 - Discounts
 - Replacement policy

Managing Budget Cuts

- Seek alternative sources of support
 - Friends of the Library
 - Grants for special projects/collection development

Resources—Background Slides

Managing the Library's Money— Statutory Authority

Chapter 43.58 Powers and duties. (1) The library board shall have exclusive control of the expenditure of all moneys collected, donated or appropriated for the library fund...

Managing the Library's Money--Statutory Authority

- (2) The library board shall audit and approve all expenditures of the public library and forward the bills or vouchers covering the expenditures, setting forth the name of each claimant or payee, the amount of each expenditure...to the appropriate municipal or county financial officer...
 - No further action is required by the municipal body for payment

Managing the Library's Money – Statutory Authority

Chapter 43.58 (7)(b)

(b) If a gift, bequest, or endowment is made to any public library, the library board may pay or transfer the gift, bequest, or endowment, or its proceeds, to the treasurer of the municipality or county in which the public library is situated; may entrust the gift, bequest, or endowment to a public depository under ch. 34; may pay or transfer the gift, bequest, or endowment to the library board's financial secretary; or may pay or transfer the gift, bequest, or endowment to a charitable organization, described in section 501 (c) (3) of the Internal Revenue Code and exempt from federal income tax under section 501 (a) of the Internal Revenue Code, the purpose of which is providing financial or material support to the public library. A payment or transfer of a gift, bequest,

Managing the Library's Money— Role of the Library Director

- Make purchases within budget and board established purchasing policies
- Prepare monthly financial statements for board
- Prepare vouchers for all expenditures
- Develop a budget draft for the library board

Managing the Library's Money— Role of the Library Board

- Review and approve of all library expenditures
- Review and monitor monthly financial statements
- Develop policies for handling of gifts and donations
 - The purpose for the use of those funds
 - Where the funds will be deposited
 - Who can sign checks from those funds (two signatures are recommended)

Managing the Library's Money— Role of the Library Board

- Accurate Financial reporting
- Develop and approve the Budget in consultation with Library Director
- Approve library's annual report
- Advocate for sufficient library resources

Additional Resources--Budget

- League of Wisconsin Municipalities Municipal Budgeting Toolkit
 - <u>https://www.lwm-info.org/574/Municipal-Budgeting-</u> <u>Toolkit</u>
- Administrative Essentials Developing a Budget (DPI)
 - <u>https://dpi.wi.gov/pld/boards-directors/administrative-essentials/developing-budget</u>
- Administrative Essentials Managing the Library's Money
 - <u>https://dpi.wi.gov/pld/boards-directors/administrative-</u> essentials/managing-money

Additional Resources--Budget

- American Library Association (ALA) The Small but Powerful Guide to Winning Big Support for Your Rural Library
 - http://www.ala.org/aboutala/offices/olos/toolkits/rural
- ALA Preparing a Budget Presentation
 - <u>http://www.ala.org/advocacy/making-a-budget-presentation</u>
- Frequently Asked Questions (FAQ) on Public Library Administration and Governance
 - <u>https://dpi.wi.gov/pld/boards-directors/administration/faq</u>
- WebJunction Budgets & Funding
 - <u>https://www.webjunction.org/explore-topics/budget-</u> <u>funding.html</u>

Additional Resources--Planning

- Trustee Essentials Planning for the Library's Future
 - <u>https://dpi.wi.gov/sites/default/files/imce/pld/pdf/TE11</u>
 <u>.pdf</u>
- Wisconsin Public Library Standards
 - <u>https://dpi.wi.gov/pld/boards-directors/library-</u> <u>standards</u>
- Administrative Essentials Planning for the Library's Future
 - <u>https://dpi.wi.gov/pld/boards-directors/administrative-essentials/planning-future</u>