

Seeing and Hearing Your Community

**New Public Library
Director Boot Camp
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WISCONSIN DEPARTMENT OF
PUBLIC INSTRUCTION
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Agenda

Seeing Your Community *Inclusive Services*

- Overview
- Exercise
- Q&A

Hearing Your Community *Community Engagement*

- Overview
- Exercise
- Q&A



What Does It Mean to Be Inclusive?

Turn to your neighbor and share one way that your library is inclusive *and* how you know.



The Inclusive Services Statement

- **Safe, welcome, and respected**
- **Holistic, all-encompassing**
- **Compliant with 43.24(2)(k)**
- **Continuous reflective effort**
- **Every point of access and interaction**



What Do I Do With the Statement?

- **Read it. Know it.**
- **Share it with your board**
- **Share it with your staff**
- **Review it annually**



How Do You Know What You Don't Know?

- **Adopt a mindset of consideration**
- **Challenge yourself to see invisible barriers**
- **Find opportunities to enhance equity**



Inclusive Services Assessment and Guide

- **Beta version available this fall**
- **For directors, staff, and boards**
- **Checklist inventory**
- **Reflection worksheet**
- **In line with the 2018 WI Public Library Standards**



Exercise

Play Spent



What Is Community Engagement?

Turn to your neighbor and share
one way that your library engages
with the community *and* why



A Definition of Community Engagement

- **A way to understand the broader needs of the community**
- **Actively contribute to meaningful dialogue**
- **Define appropriate role(s) for the library based on community needs**
- **Fulfill an essential role in community vitality**



How Do I Prioritize Community Engagement?

- **The usual suspects**
- **Recognize current wins**
- **Bring everyone on board**
- **Support from systems and DPI**



Exercise

Turn Outward



Thank you!



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