

To: Winnefox Member Libraries
Winnefox Staff
From: Mark Arend
Re: New Inclusive Services Consultant
Date: 5 September 2018

I am pleased to announce that Winnefox has contracted with Thomas Willadsen to provide consulting to Winnefox libraries in the areas of Inclusive Services and Special Needs. This contract will run for the next 12 months.

Tom will be working about 8 hours per week beginning today. He will be available for tasks such as:

- Collecting information about groups within the community that may be underserved.
- Helping libraries develop service plans for unserved or underserved members of the community.
- Assessing libraries for factors creating physical or psychological barriers to library use.
- Assessing a library's customer service.
- Assisting libraries to develop better collections in areas relating to inclusive services.
- Advising libraries on building accessibility issues

He will also be working with Joy to develop workshops and training for library staff.

Tom has a longstanding interest and experience in expanding services to persons with disabilities, members of minority groups, and other unserved or underserved persons, both in his vocation of Presbyterian Minister and in the community. He also has had considerable involvement with libraries, having worked in several libraries as a student and serving on the Winnefox board.

Please welcome Tom to the Winnefox community. You will be able to contact him at (920) 236-5159 or Willadsen@winnefox.org.